

# AMERISTAR

CASINO ★ RESORT ★ SPA

## Ameristar Casino Resort Spa Black Hawk Awards & Recognitions

### 2016

#### **TripAdvisor – Certificate of Excellence**

- Awarded May 2016
- Honors excellence in hospitality
- Awarded to properties that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews

#### **Top 50 Spa – Hotels.com**

- ARA Day Spa
- Awarded April 2016
- Ranking based on positive guest feedback

#### **AAA Four Diamond Hotel Rating**

- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation
- Awarded January 2016

### 2015

#### **KGAB AM 650 – 5 Reasons to Get Away to Black Hawk**

- Awarded June 2015
- Black Hawk rooftop pool ranked #2 on list of top travel getaway options

#### **Community Health Charities – Health Heroes**

- Awarded May 2015 – Health Heroes at Work Recognition Breakfast
- Property honored for strong tradition of employee giving and team member engagement
- Additional recognition for Pinnacle's new 25% matching program

#### **TripAdvisor – Hall of Fame Award**

- Awarded May 2015
- Granted to businesses that have won the Certificate of Excellence for five years in a row
- Consistently great reviews on the world's largest travel site

### **AAA Four Diamond Hotel Rating**

- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation

### **TripAdvisor – Certificate of Excellence**

- Awarded 2015
- Honors hospitality excellence
- Given to establishments that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews

## **2014**

### **AAA Four Diamond Hotel Rating**

- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation

### **TripAdvisor – Certificate of Excellence**

- Awarded May 2014
- Honors hospitality excellence
- Given to establishments that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews
- Additional criteria include a business' tenure and popularity ranking on the site

### **Best 14 of 2014: Your Hometown Favorites – Ameristar Black Hawk**

- Awarded by iHeart Media
- Category: Best Night Away from the Kids

## **2013**

### **AAA Four Diamond Hotel Rating**

- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation

### **TripAdvisor – Certificate of Excellence**

- Honors hospitality excellence
- Given to establishments that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews
- Additional criteria include a business' tenure and popularity ranking on the site

## **2012**

### **AAA Four Diamond Hotel Rating**

- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation

### **TripAdvisor – Certificate of Excellence**

- Honors hospitality excellence
- Given to establishments that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews
- Additional criteria include a business' tenure and popularity ranking on the site

## **2011**

### **AAA Four Diamond Hotel Rating**

- Awarded February 2011
- Only casino hotel in Colorado to earn the prestigious designation
- Recognizes establishments that consistently achieve high levels of quality and service
- Just 5% of North America's premier hotels achieve Four Diamond designation

### **TripAdvisor – Certificate of Excellence**

- Honors hospitality excellence
- Given to establishments that maintain an overall TripAdvisor bubble rating of at least four out of five and consistently achieve outstanding traveler reviews
- Additional criteria include a business' tenure and popularity ranking on the site